

**Our Consultation Hours are:**

Mon – Fri 8am – 1pm, 2pm – 6pm

Saturday 9am – 12pm, 1pm – 6pm

Sunday 9am – 1pm

Public Holidays Closed

Consultations by appointment, walk-ins welcome. A standard appointment is 15 – 20 minutes. Please tell the receptionist if you have more than 2 problems, or a complex problem to discuss, so that a long appointment can be booked for you. All new patient appointments need to be long to allow for a medical history to be taken.

**For after-hours home visits:**

Please contact Sydney Medical Service Co-operative Ltd Telephone 02 8724 6300. This service is bulk-billing for patients registered with Medicare or Dept. of Veterans Affairs. After hours home visits are provided by this deputising service

**IN AN EMERGENCY  
PLEASE CONTACT 000**

**Fees & Charges:**

**We offer bulk-billing for all Medicare eligible consultations.** Consultation Fees apply for non-Medicare patients, please refer to the list of current fees displayed in the waiting room. Fees may apply for some procedures e.g.: excisions, acupuncture, etc All worker's compensation accounts which do not have claim numbers must be paid at the time of the consultation.

**Telephoning your Doctor:**

The doctor in the practice will take telephone calls that relate to you or your family's health whenever possible. If the doctor is with a patient, they may need to call you back. Test results cannot be obtained over the phone and will not be given to a third party.

**Feedback/Complaints:**

If you are unhappy with any aspect of care within this practice, we should be happy to discuss this with you. Please feel free to approach the doctor or any of the receptionist staff. We believe that problems are best dealt with in the practice. However, If you feel there is a need to speak to a third party you may refer to contact the NSW Government Centre for handling Complaints.

*Health Care Complaints Commission  
Locked Bag18  
Strawberry Hills, NSW 2012  
Phone: (02) 9219 7444*

**Our Patient Recall System:**

As a valued patient, you will be automatically enrolled in the Recall system to ensure you receive the relevant health information and pertinent reminders relating to your health such as vaccine updates or screening services. Please advise if you would prefer not to receive this information or reminders. However for patients registered for recalls, we suggest that you update your records with us in the event of any change to your address, phone numbers, and next of kin.

**Test Results:**

All patients should return to get their test results as counselling and follow up may need to be arranged even if results appears to be normal.

**Home Visits and Nursing Home Visits**

are available, where clinically necessary, to our regular patients who are frail, elderly or unable to attend the surgery for medical reasons. Private fees applied. See details at the reception.

### **Acupuncture:**

Dr Jason Xie has undertaken acupuncture training in China and at Monash University in Australia and is accredited by Medicare to provide medical acupuncture services. Medicare rebate applies. Bulk-billing is available for DVA/Pensioner/HCC holders. (Nominal \$10 fee may apply for needles) Please advise that your appointment is for acupuncture when booking.

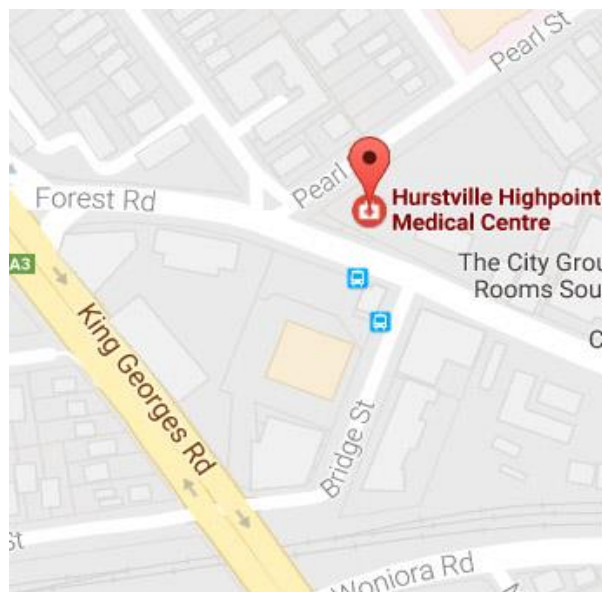
### **Skin Check:**

Dr Jason Xie has undertaken additional training in Skin Cancer and is able to provide full skin checks, examination of moles, skin lesions & etc. and removal of warts. He can perform biopsies, excisions and other minor surgical procedures, and cryotherapy for wart removal.

### **Privacy Policy:**

Your medical record is a confidential document. It is our policy to maintain security of personal health information at all times and to ensure that this information is only available to authorised members of staff. Information from your medical record will not be released to third parties without your written consent.

### **Location:**



### **Transit:**

By train: From Hurstville station, take the Forest Rd exit, turn left and then keep walking until the cross street: Pearl St.

By bus: ( M91, 940, 941, 943, 944, 945, 946 ): Forest Road at Bridge Street( in front of medical centre) or Bridge St. at Forest Rd.

### **Parking:**

Ample underground parking entry on Pearl St.



## *Hurstville Highpoint Medical Centre*

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Dr Jason Xie      Provider No 256514FF  
Dr Danny Wang    Provider No 4267957B

Consultations available in English,  
Mandarin and Cantonese.

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Fax: (02) 8065 9309

Add: Shop1,458-460 Forest Road, Hurstville 2220

Website: [www.hhmed.com.au](http://www.hhmed.com.au)